

News Release

May 5, 2025 For Immediate Release For more information, contact: KUB Communications

KUB's 2024 Water Quality Report is Now Available

KUB's high-quality water supports the foundation of everyday life

Knoxville, TN – KUB is committed to providing safe, high-quality drinking water to the community. As part of Drinking Water Week, KUB is pleased to share its 2024 Water Quality Report.

The Water Quality Report details KUB's water quality record, stringent monitoring and testing, and the maintenance of its water system. The report also informs the community and instills confidence regarding the quality of the water KUB provides.

KUB encourages its customers to learn more about KUB water in the report, which can be viewed online at www.kub.org/2024kubwaterquality or requested by phone at 865-524-2911.

Report highlights:

- KUB's state certified water quality laboratory performs over 100,000 tests per year many more than required by state and federal laws.
- KUB checks for more than 150 contaminants to ensure drinking water and waterways are safe.
- Through KUB's Century II infrastructure maintenance program, KUB replaces a portion of its water pipes each year with pipe that is designed to last for an average of 100 years.

KUB water plays an important role in the community. This Drinking Water Week serves as a reminder that water touches every part of our lives, and KUB is proud to provide safe, reliable water to its customers.

To find out more about KUB's commitment to clean drinking water, what you can do to protect our rivers, or how to reserve the H2O To Go mobile water station, visit www.kub.org/water.

###

KUB provides more than 501,000 customers in Knoxville and parts of seven surrounding counties with safe and reliable electric, fiber, natural gas, wastewater treatment, and water services.