

Wastewater Collection System Smoke Testing Notice

Beginning in the next several weeks and lasting approximately one month, KUB contractor crews will be working in the utility rights-of-way along roadways, and back and side property lots in the area shown in green on map to the right to inspect and test segments of the wastewater collection system. This work will help prevent wastewater system backups in homes and businesses or overflows in our environment.

It may be several weeks after work starts before crews reach your property. Weather and other factors may also affect the work schedule.

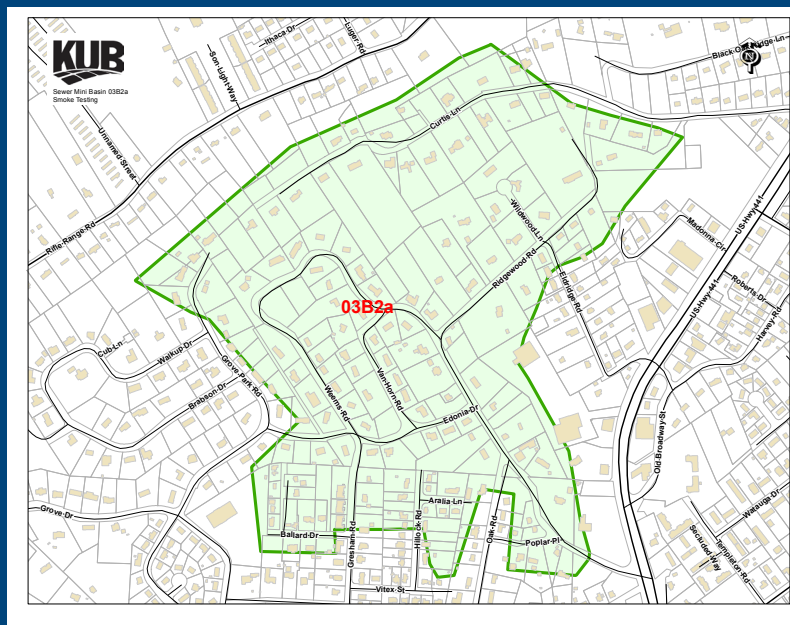
KUB and its contractors use **closed-circuit TV (CCTV) cameras, smoke testing, and/or dye testing** to locate problems with our wastewater pipes or your private wastewater lateral. (If you own your property, you also own your lateral, which is the pipe that connects your home or business to KUB's wastewater system.)

Crews will distribute door hangers with information as a reminder just before smoke testing starts in your area. It is normal to see smoke exit your vent stacks, but if smoke comes out of your home's gutters, you may have an improper connection. The smoke can also enter your home through plumbing defects. The smoke is non-toxic, is not a fire hazard, and will not harm children, pets, or plants. Anyone with respiratory problems should avoid breathing the smoke, however, to prevent temporary irritation. If the smoke enters your home, it may set off your smoke alarm. Note the location of the smoke in your home, and call the number(s) on the door hanger. A contact person will be in the area with the smoke testing crew and will meet you to discuss how to correct the problem.

In the rare event that crews identify a specific need to access your home or building plumbing, KUB will contact you to schedule an appointment.

[Note: KUB employees or contractors do not ask to enter homes for unscheduled visits. Call KUB at 865-524-2911 if you have questions about crews working in your area.]

For more information on KUB smoke testing and wastewater inspections, visit <https://www.kub.org/wwinspection>. Contact KUB at 865-558-2330 if you have questions about this work.





P.O. Box 59017
Knoxville, TN 37950-9017

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Scan this QR code for
more information
about KUB wastewater
collection system
inspections.